Pariveda's Airline Capabilities & Experience

An overview of Pariveda's work with airlines across commercial strategy, operations, data, AI, and customer experience

AIRLINE VALUE PILLARS	1 Revenue Management & Commercial Pricing, offer/order commerce, merchandising, loyalty	2 Tech Operations IOC/OCC recovery, maintenance & engineering, crew	3 Ground & Airport Operations Passenger processing, ground equipment, terminal IoT	4 AI + Data Platforms Decision intelligence, agentic platforms, data foundations	5 Digital & Customer Experience Digital channels, servicing journeys, communication
CAPABILITIES & EXPERIENCE	• Embedded RM technology delivery • Offer/Order architecture • Loyalty economics modeling • RM modernization advisory	• Predictive maintenance platform • NOC delay-prediction re-architecture • IROPS recovery engine, BTS-validated • Crew scheduling modernization	• Lobby video analytics (TSA wait times) • E-gates and self-service kiosks • Ground support equipment tracking • Airport IoT and digital twin	• Agentic SDLC platform, demoed live • AI enablement programs at scale • Bedrock, AgentCore, Kiro delivery • Anthropic select tier in progress	• Customer support AI enablement • Contact center modernization • Servicing journey modernization • Disruption communication
OFFERINGS	**Embedded Consulting Engagements** Offer/Order modernization, RM technology delivery, and loyalty economics.	**ClearPath – Flight Recovery Intelligence** Ranks IROPS recovery options by revenue, margin, passenger impact, and constraints. AWS MARKETPLACE **Drives:** Bedrock, ECS, S3, AWS analytics	**Omniscient & The Intelligent Airport** Lobby, gate, ramp, and other ground operations, anchored by Omniscient computer vision. AWS MARKETPLACE **Drives:** IoT Core, Kinesis Video, CV, streaming	**AMP – Agentic Modernization Platform** Agentic SDLC for enterprise app modernization; demoed live. AWS MARKETPLACE **Drives:** Bedrock, AgentCore, Kiro **FlowAMP – Agent Registry & Governance** Agent governance and observability built on top of AWS Agent Registry and AgentCore. AWS MARKETPLACE **Drives:** Agent Registry, AgentCore, Q, Connect	**Embedded Consulting Engagements** Servicing journeys, contact center modernization, and disruption communication.
RUN AND REGENERATE	**Prospera – Managed Service** Runs mature airline applications with engineering discipline, regenerates them with product thinking, across every pillar in the value chain.				

$18.6M
LAUNCHED ARR WITH AWS
Travel & Hospitality co-sell, 2023 to 2025

84
PARTNER-ORIGINATED OPPS
Launched with AWS field teams, 2023 to 2025

320+
T&H PROJECTS DELIVERED
Across the practice since 2010

2
MAJOR U.S. CARRIERS
Nearly a decade embedded at each